

# IEMS Symposium

Casa do Infante 7th January 2010



9.00	Reception : Opening			
9.30/10.45	Vera Oliveira Improvement of services companies using Data Mining and Data Envelopment Analysis models	Thais Zaninelli, Strategic partnership in new service development : Longitudinal study of factory	Luis Guimarães Advanced Production Planning Optimization in Beverage Industry	Elizabeth de Sousa Vieira
10.45/11.00	Coffee-break			
	<b>Operational Management</b>	<b>Services</b>	<b>Eng Systems</b>	
11.00/12.00	Prof. Barros Basto	Prof. Henriqueta Nóvoa	Prof. João Claro	
12.00/12.45	Partnerships University - Companies Prof. Rui Guimarães (FEUP)			
12.45/14.15	Lunch at Giroflée restaurant			
14.15/15.00	Guided tour through the House of the Prince			
15.00/15.30	Scientific Productivity Prof. António Mendes Ferreira (FEUP)			
15.30/16.30	PhD student	Rui Gomes Dinamic vehicle routing for Demand Responsive Transportation	Simone Sartori Unified Approach for The Analysis and Support of Semi Structured Work System	
16.30/16.40	Posters Session			
16.45/17.00	Coffee-break			
17.00/18.20	<b>Process Management</b> Prof. Américo Azevedo	<b>Financial Markets</b> Prof. Nuno Soares	<b>Supply chain management</b> Prof. Alcibíades Guedes	<b>Transports</b> Prof. Teresa Galvão
18.20	Closing session –Prof. Sarsfield Cabral –			