

8h50	Reception and Opening Session – <b>José F. Oliveira</b>			
9h00	José Pedro Coelho Rodrigues Understanding innovation implementations in networks of organizations	Pierre Polzin An extended kernel density two-step floating catchment area method to analyze access to health care	Ricardo Castro Benchmarking Clinical Practice in Surgery Services - Going Beyond Mortality Rates	Fabrício Sperandio Hospital Staff Scheduling Optimization
10h20	Coffee-Break			
10h45	Plenary Session  Dra. Marta Cordeiro e Cunha, Information Systems and Innovation, Sonae			
11h30		Teresa Bianchi de Aguiar Optimizing Shelf Space in a Supermarket Chain	Gonçalo Figueira Pulp and Paper Mill Production Planning under Disturbances	Jorge Grenha Teixeira Designing Services with Model-Based Methods
12h50	Lunch Time			
14h30	Round Table - How to boost cooperation between university and companies (with <b>Tiago Moreira da Silva</b> - BA Vidro <b>, José Bonnet</b> - PT Inovação <b>Alcibíades Guedes</b> - FEUP <b>, Bernardo Almada-Lobo</b> — FEUP and <b>José António Sarsfield Cabral</b> (moderator))			
16h00	Coffee-Break			
16h30	Andreia Zanella Cities livability: assessing human well-being and environmental quality	António Nunes The use of pervasive mobile computing based services to improve urban public transport experience	António José Galrão Ramos Analysis of Cargo Stability in Container Transportation	Marta Campos Ferreira A Proposal for a Mobile Payment Solution for Public Transport in the Metropolitan Area of Porto
17h50	Award for the Best Elevator Pitch and Closing Session – José F. Oliveira			